2020 Revenue Integrity Week Family Feud Answer Key

Question 1: Revenue Integrity professionals come from backgrounds in which healthcare fields?

Answer 1 (40 points)—Coding

Answer 2 (30 points)—Chargemaster

Answer 3 (20 points)—Clinical documentation/integrity

Answer 4 (10 points)—Nursing

Answer 5 (5 points)—Billing

Answer 6 (3 points)—Auditing

Answer 7 (2 points)—Patient financial services

Answer 8 (1 point)—Compliance

Question 2: Revenue Integrity departments/programs are responsible for which functions?

Answer 1 (40 points)—Charge capture

Answer 2 (30 points)—Chargemaster maintenance

Answer 3 (20 points)—Chart auditing

Answer 4 (10 points)—Charge reconciliation

Answer 5 (5 points)—Education

Answer 6 (3 points)—Correcting claim edits

Answer 7 (2 points)—Denials management

Answer 8 (1 point)—Internal audit

Question 3: The most common settings for revenue integrity professionals.

Answer 1 (40 points)—Acute care hospital

Answer 2 (30 points)—Health system corporate office

Answer 3 (20 points)—Consulting

Answer 4 (10 points)—Critical access hospital

Answer 5 (5 points)—Skilled nursing facility

Answer 6 (3 points)—Home health

Answer 7 (2 points)—Physician practice

Answer 8 (1 point)—Inpatient rehab hospital

Question 4: Revenue leaks occur in these areas.

Answer 1 (40 points)—Drug administration

Answer 2 (30 points)—Emergency department

Answer 3 (20 points)—Clinics (i.e., wound clinics, pain clinics, physician practices)

Answer 4 (10 points)—Pharmacy

Answer 5 (5 points)—Surgery

Answer 6 (3 points)—Clinical nursing areas

Answer 7 (2 points)—Observation

Answer 8 (1 point)—Cardiac cath lab

Question 5: These are the most common charges not entered by clinical staff.

Answer 1 (40 points)—Room and board

Answer 2 (30 points)—Observation hours

Answer 3 (20 points)—Emergency department

Answer 4 (10 points)—Drug administration

Answer 5 (5 points)—Laboratory

Answer 6 (3 points)—Surgery

Answer 7 (2 points)—Interventional radiology

Answer 8 (1 point)—Clinic charges

Question 6: The most common credentials held by revenue integrity professionals.

Answer 1 (40 points)—CPC

Answer 2 (30 points)—RN

Answer 3 (20 points)—CCS

Answer 4 (10 points)—RHIT

Answer 5 (5 points)—CCDS

Answer 6 (3 points)—COC/CPC-H

Answer 7 (2 points)—RHIA

Answer 8 (1 point)—CRCR

Question 7: To whom does the revenue integrity team report?

Answer 1 (40 points)—VP or Director of Revenue Cycle

Answer 2 (30 points)—Chief financial officer

Answer 3 (20 points)—VP or Director of Finance

Answer 4 (10 points)—Patient financial services director

Answer 5 (5 points)—Revenue cycle manager

Answer 6 (3 points)—HIM director

Answer 7 (2 points)—Chief executive officer

Answer 8 (1 point)—Compliance director